

Rewarding Behavior that Drives Business Results

Workstream Incentives is a web-based non-cash rewards system that enables organizations to increase employee performance and improve employee satisfaction as well as retention. Using the Workstream Incentive product, managers can provide incentives for employees based on achievement. The system utilizes points allowing employees to accumulate for more substantial rewards similar to frequent flyer and credit card loyalty programs. Points can be allocated automatically based on specific performance metrics such as sales or satisfaction survey performance. Additionally, managers can grant points on a discretionary basis according to defined plan rules. Custom-designed to match company culture, identity and goals, Workstream Incentive solutions save organizations time, money and effort while providing a high impact way of engaging employees in the achievement of business goals.

With Workstream Incentives, organizations and managers can:

- Enhance compensation plans with non cash incentive programs that make performance highly visible for as little as 0.25% to 0.5% of payroll
- Create competition between employees, managers and employee groups using scoreboards
- Provide incentives for initiatives ranging from health promotion through to training completion on a single enterprise wide system
- Instantly acknowledge and reward their employees
- Facilitate a culture of performance
- Increase productivity and retention
- Save time and money on program administration
- Give employees unlimited choice in rewards
- Integrate with performance management, compensation and other initiatives

Key Workstream Incentives Features & Benefits

Create a Performance Culture

Workstream Incentives tools are typically the most accessed Talent Management application by both employee participants and managers alike. Participants access the application to check scoreboards, points balances and check new reward options. Managers access the site to check their team's performance against other teams and provide points to reward employees "on-the-spot" for exceptional performance. Employees instantly notified of points grants through an email. Emails contain a URL where the employee can redeem their points straight away.

Customized Rewards Catalogs

Workstream's Reward catalog has over 1000 lifestyle rewards for the employee to choose from. Awards range from \$25-\$2000 in price. The catalog includes brand name apparel, electronics, sporting goods, and travel. An assortment of gift cards is also available. Companies can customize the award catalog with up to 50 distinct award levels where each level has its own price range or theme. Workstream is able to support all possible rewards options.

Workstream Enterprise Incentive and Recognition (EIR)

Flexible design allows for the support all conceivable business goals on a single enterprise application. Each website is configured to reflect the company identity, goals and culture. Workstream Incentives have been used to improve call center performance as well as performance in sales, retail and service environments.

Fully hosted solution reduces IT costs and administrative burden

Workstream's fully hosted solution means programs can be implemented quickly and maintained with little to no support from internal IT staff. Online reporting allows program administrators, HR, and managers to track program utilization and award redemption. Using Workstream Incentives, managers can be assigned budgets and can track their spending throughout the year. The standard reports shows program administrators and managers how many rewards have been given, who has received awards, the reasons why the awards were given, and the cost of the awards redeemed. Workstream's infrastructure and security is the most robust in the industry meaning that your data is safe and secure.

SpotLight on Customer Service & Support

Manager Dashboard > View Scoreboards

View Scoreboards

Click here to modify which scoreboards appear on this page.

Call Center Participant Rankings

Name	Points
1. Schindler, Ilene E.	2,256,331 pts
2. Adams, Ian	2,190,227 pts
3. Davis, Thomas K.	2,024,952 pts
4. Richardson, Yvonne D.	1,803,338 pts
5. Dobbs, Thomas D.	1,599,144 pts

Call Center Manager Rankings

Name	Points
1. Handlins, E. Jeane	1,710,477 pts
2. Malotte, Michael W.	1,503,808 pts
3. Hewitt, Georgette M.	1,470,037 pts
4. Clayton, Stephanie C.	1,378,398 pts
5. Devore, Mike J.	1,037,247 pts

Business Technical Support Participant Rankings

Name	Points
1. Adams, Ian	2,190,227 pts
2. Davis, Thomas K.	2,024,952 pts
3. Richardson, Yvonne D.	1,803,338 pts
4. Colbertson, Jared	1,564,759 pts
5. Majeed, Abdul	1,497,094 pts

Consumer Technical Support Participant Rankings

Name	Points
1. Schindler, Ilene E.	2,256,331 pts
2. Dobbs, Thomas D.	1,599,144 pts
3. Malcolm, Jody L.	979,884 pts
4. Harlow, Michael A.	978,813 pts
5. Morgan, Matthew G.	960,203 pts

Scoreboard



Reward Options

Ease of Integration into complementary processes and systems

Workstream Incentives can be easily integrated into related processes and systems, such as Workstream's Performance Management, Compensation, Total Rewards Statement and other Talent Center applications. This provides even greater ability to enhance a Total Rewards strategy with a highly visible employee incentive initiative.

About Workstream Inc.

Workstream provides enterprise workforce management solutions and services that help companies manage the entire employee lifecycle – from recruitment to retirement. Workstream's TalentCenter provides a unified view of all Workstream products and services including Recruitment, Benefits, Performance, Compensation, Rewards and Transition. Access to TalentCenter is offered on a monthly subscription basis under an on-demand software delivery model to help companies build high performing workforces, while controlling costs. With 9 offices across North America, Workstream services customers including Chevron, Eli Lilly Canada, The Gap, Home Depot, Kaiser Permanente, Motorola, Nordstrom, Samsung, Sony Music Canada, VISA and Wells Fargo. For more information visit www.workstreaminc.com or call toll free 1-866-470-WORK.



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